b) **Weather**
i) Click on weather on the dashboard then select county, followed by constituency and ward.
ii) Click on search and all the information on weather will be displayed on the screen.

c) **Shop**
i) Click on the shop, then click on the service/product you want to shop e.g. seeds, soil testing etc.
ii) Click view details on the product selected to see the available stock and the price.
iii) On the box next to "add to cart" add the number of bags/ items you want to purchase then click on cart icon on the upper right side of the screen and add the collection point details.
iv) Then click on check out to get the LIPA NA MPESA option.
NOTE: To shop means looking for product/ service which is readily available and you can buy on spot.

To login you MUST be registered

d) **Seed booking**
i) Click on seed booking option then click on filter by category to see the available seed category of your choice (seed tubers size 1 & 2, mini tubers, cuttings).
ii) Click on view details to see the available stock and the price per 50kg bag, then click on the box next to add to booking cart and add the number of bags you want to book.
iii) Click on cart icon on the upper right side of the screen, add the collection point details then click on check out to get the LIPA NA MPESA option.

NOTE: Seed booking is whereby one books seed which is not readily available at the moment but will be available in the next planting season.

e)   **Extension**
i) Click on extension icon to access the extension services
ii) They are inform of short video clips on GAPs

f)   **Pest and diseases**
i) Click on Disease and Pest icon to access theservice
ii) Click on create new post to enable upload or take a photo
iii) Allow your GPS location in your phone on
iv) Take the photo of the pest or diseased crop & upload

Note: You can as well upload photos from your phone gallery previously taken

3   WEB-BASED

Access services through Web-based platform
i)   Go to your browser i.e. Chrome, Mozilla Firefox, Operamini, etc. and search www.npckviazisoko.com
ii) Then this will lead you to NPCK Viazi soko portal
Note: The procedure for accessing services through Web-based platform is the same as for the Android App shown above.

For more details on requirements and procedure contact NPCK marketing department through **Phone: 0799739578/0712338633 Email: npck@npck.org**

CORTEVA agriscience™

UPL OpenAg™

NPCK Platinum members

VIAZI SOKO DIGITAL PLATFORM

N.P.C.K NATIONAL POTATO COUNCIL OF KENYA

ABOUT THE PLATFORM

It enables farmers to:
a) **Query and receive feedback on seed potato information**
b) **Book and order of seeds for the next season,**
c) **Access to potato recommended fertilizers and approved agrochemicals**
d) **Access to soil testing, mechanization and spray services,**
e) **Access to extension and advisory services on GAPs,**
f) **Access to pest and disease advisory services,**
g) **Access to weather information and forecast**

In order to access the above services, you need to register onto the viazisoko digital platform
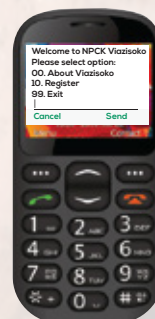
The platform is available in three forms;
a) USSD Short code service
b) Android App
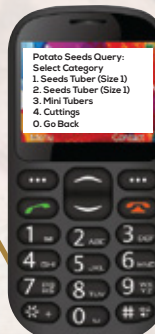c)   Web based

1   USSD SHORT CODE SERVICE

a) Registration

Welcome to NPCK Viazisoko
Please select option:
00. About Viazisoko
10. Register
99. Exit
Cancel   Send

1) Dial ⋆483⋆331# on your mobile phone.
2) Select option 10 **"Register"**
3) Enter your details to complete registration *(County, Sub county/ Constituency, Ward and Full names)*.
Note: After completion of registration, you will receive a confirmation text.

b) Querying For Seed

Potato Seeds Query:
Select Category
1. Seeds Tuber (Size 1)
2. Seeds Tuber (Size 1)
3. Mini Tubers
4. Cuttings
0. Go Back

1) *Dial ⋆483⋆331# on your mobile phone.*
2) *Select option 1 "Seeds Query".*
3) Select category (i) Seed size 1 or size 2 (ii) Cuttings (iii) Minitubers.
4) Type the seed potato variety you are looking for and confirm.
5) The query will return 3 records closest to your location and summary information will be sent on SMS (Seed Company, location, contact person and contacts).

The upgrade of Viazi soko platform was supported by:

b) Seed Booking

1) *Dial* ✱**483**✱**331#** on your mobile phone.
2) Select option 2 **"Seeds Booking"**
3) Select category (i) Seed size 1 or size 2 (ii) Cuttings (iii) Minitubers.
4) Type the seed potato variety you want to book.
5) The query will return 3 records closest to your location and summary information of the seed you can book is sent on SMS (Seed Company, location, contact person and contacts).
Note: You need to complete the seed booking process through Viazi soko-App or Web-based.

c) Weather Udates

1) Dial ✱**483**✱**331#** on your mobile phone.
2) Select option 3 **"Weather Details"**.
3) Option 1 gives weather/ Forecast for the ward you are registered in. A 7 days weather forecast will be sent via an SMS
4) Option 2 gives Weather/ Forecast for other regions. Fill in the details for the specific region i.e. County, Sub-county, and Ward

d) Farm Service

1. Soil testing
a) Dial ✱**483**✱**331#** on your mobile phone.
b) Select option 4 **" Farm Services"**
c) Select option 1 **"Soil Testing"**
d) Select county;
e) Option 1 for the county you are registered in
f) Option 2 for other regions. Type in the name of the county.
Note: You will receive an SMS with the details of the soil testing agents within the region.

2. Spraying
a) Dial ✱**483**✱**331#** on your mobile phone
b) Select option 4 **"Farm Services"**.
c) Select option 2 **"Spraying"**.
d) Select county;
e) Option 1 for the county you are registered in
f) Option 2 for other regions. Type in the name of the county.
Note: You will receive an SMS with the details of the 3 sprayin service providers within the region.

3. Mechanization
a) Dial ✱**483**✱**331#** on your mobile phone.
b) Select option 4 **"Farm Services"**.
c) Select option 3 **"Mechanization"**.
d) Select county;
e) Option 1 for the county you are registered in
f) Option 2 for other regions. Type in the name of the county.
Note: You will receive an SMS with the details of the Mechanization Service Providers within the region

PotatoFarm Services:
Select Category
1. Soil Testing
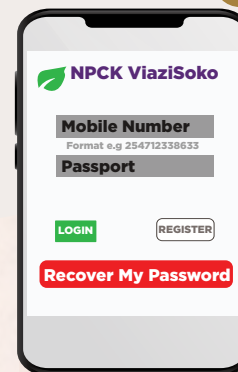2. Spraying
3. Mechanization
0. Go Back

e) Farmer Groups

Joining your farmer group option
1) Dial ✱**483**✱**331#** on your mobile phone
2) Select option 5 **"Farmer group"**.
3) Search the name of your group or the contacts of the chairperson and request for joining
Note: Through the Web-based and Android App, the chairpersons can manage the members of the group. They can remove or add a new member
Manage your account
4) Dial ✱**483**✱**331#** on your mobile phone
5) Select option 6 **"my Account"** then update your registration details

f) Ussd To Web-based Or Android App

NPCK ViaziSoko

Mobile Number
Format e.g 254712338633
Passport

LOGIN   REGISTER

Recover My Password

A farmer registered through USSD (✱**483**✱**331#**) does not need to register again in Android App or Web-based to access the services. They just need to login on web-based platform or Android App by;
1) Clicking on "Login" option
2) Select "Recover My Password" option.
3) Enter the phone number used in USSD registration.
4) Click on "Recover Account" then enter the verification code sent to the phone number used during USSD registration.
5) Set/ enter a Password. (Should be 6 character)
6) Click on 'Change My Password' option.
7) Login into your account using the registered phone number and the password.

2.   ANDROID APP

1. Accessing Android App
i) Download and install the ViaziSoko App from the Google play store. (Search npck viazisoko on Google play store)

2. How to register using Android App
i) To access the services you need to register, click on the icon on the upper left side of the screen to access the service window , then select register and fill in all the information required (full name, mobile number, password, county, constituency, ward, year of birth, size of the farm, crop farmed and animal reared).
ii) Enter the verification code received via SMS.
iii) Login to your account using the phone number and the password used during registration. (The phone number should always start with 254)

3. Accessing services on the app
Click on the icon on the upper left side of the screen to access the services window
You have to login in order to access shop, seed booking and disease and pest services
a)   About
i)   Click on about to see the summary about the platform and its functions.